Corporate Performance Q4

Communities

01   Empty homes brought back into use
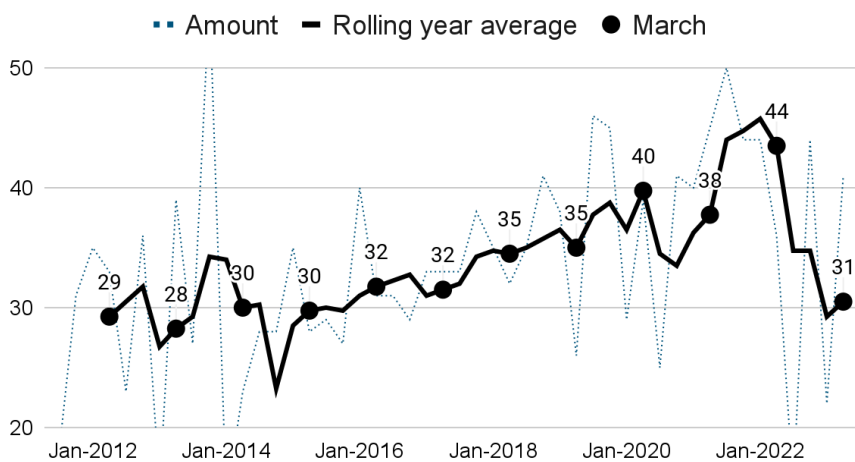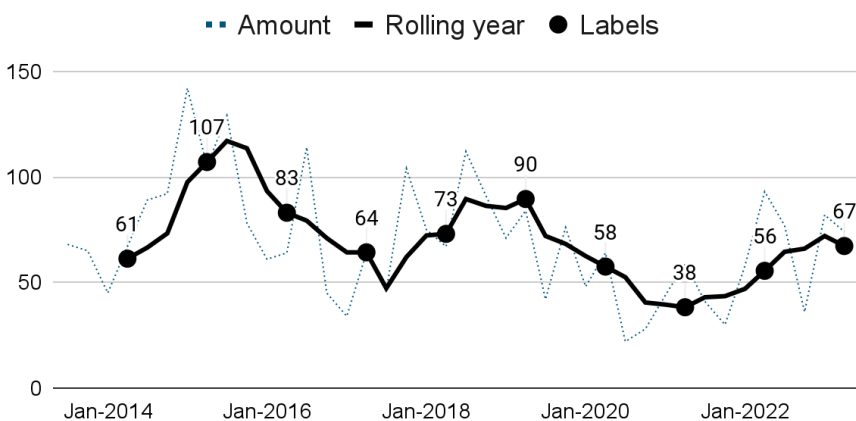
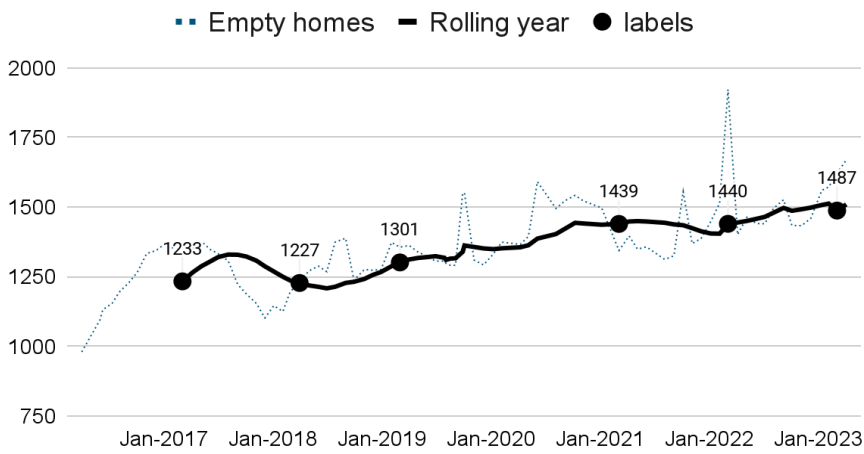Empty properties bought back into use

02   Number of homes where action taken to improve living conditions

Number of homes where action taken to improve living conditions

03   Number of empty homes in the district

Number of empty homes in the district

Legend: •• Empty homes — Rolling year ● labels

Data labels: 1233, 1227, 1301, 1439, 1440, 1487

04   Number of homeless cases prevented

Number of homeless cases prevented

Legend: •• Actuals — Rolling year Average ● Labels

Data labels: 61, 95, 96, 77, 82, 95, 73, 64, 65, 150, 129, 179, 128, 141
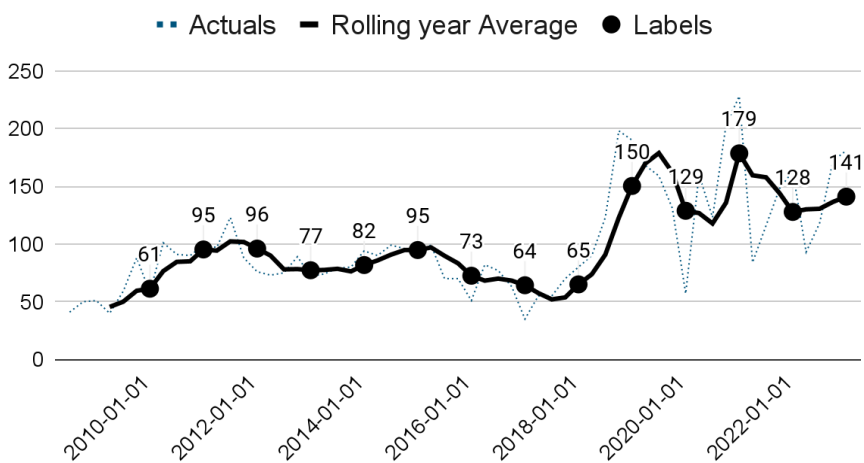
05   Households in temporary accommodation

Households in temporary accommodation

Legend: •• Amount — Rolling year Average ● Labels

Data labels: 155
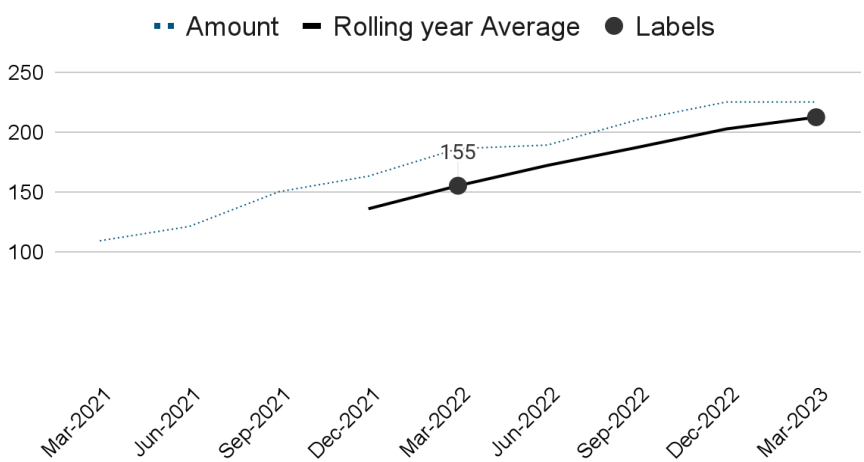
06   All new homes completed

All new homes completed
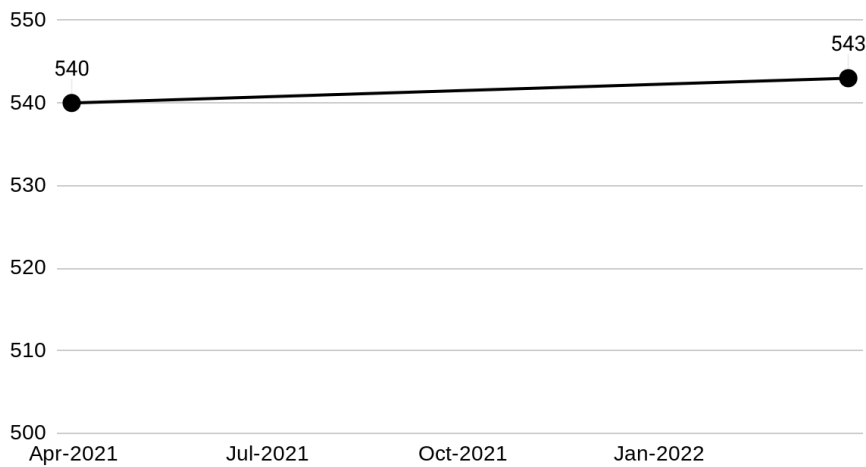
07   Affordable homes completed

Affordable homes completed

·· amount   — Rolling year   ● Labels
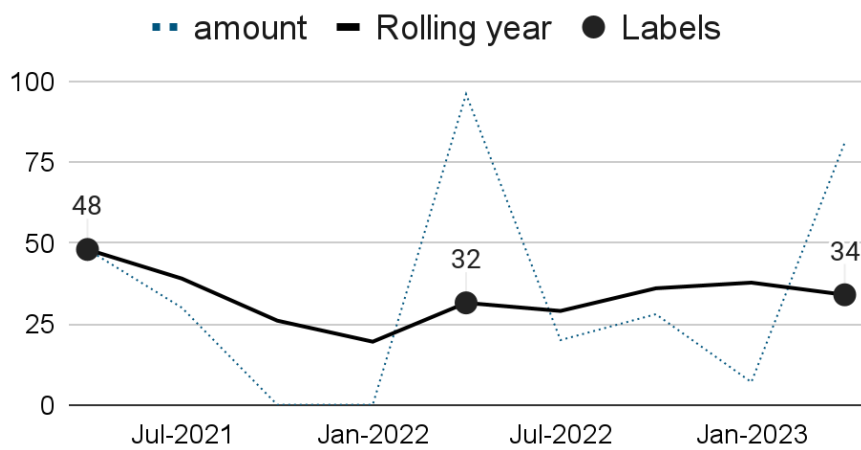
08   Average relet time for council homes

Average relet time for council homes

·· Actuals   ● Mar
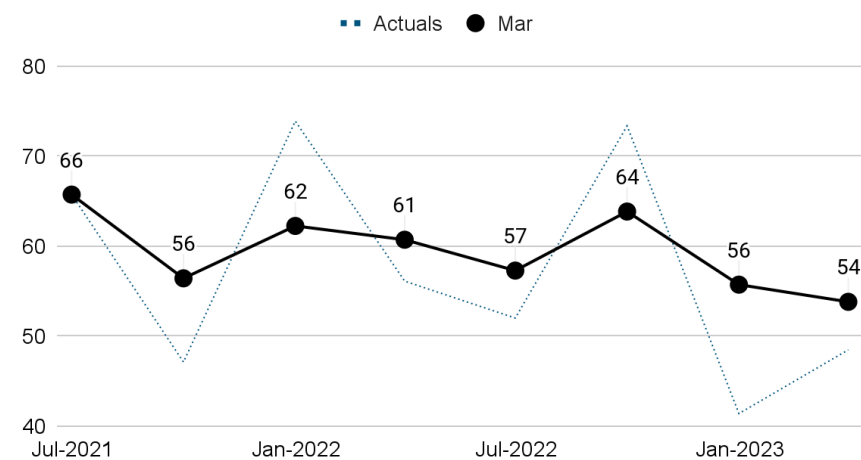
09   Rent arrears

Rent arrears

Legend: •• Actual — Average ● Mar
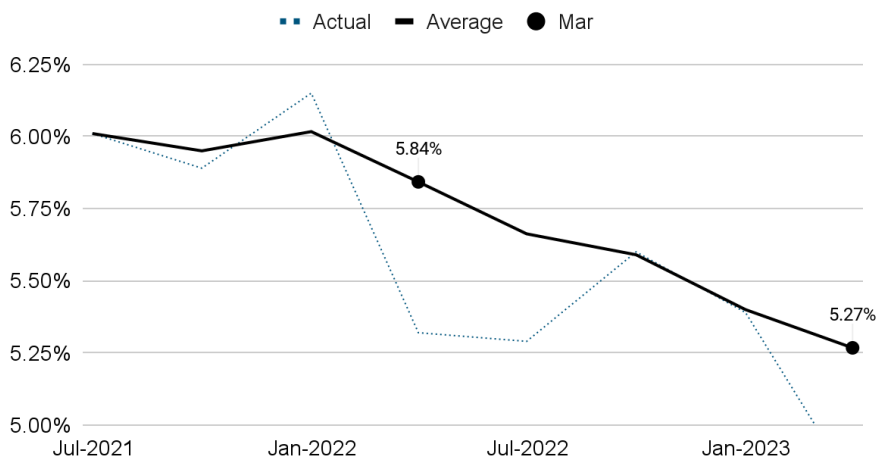
10   HRA Capital Programme Delivery

HRA Capital Programme Delivery

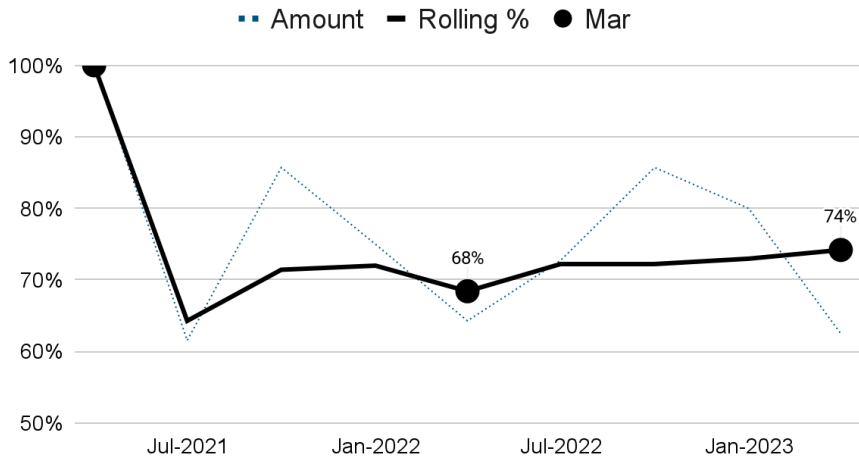Legend: •• Actual ● Mar
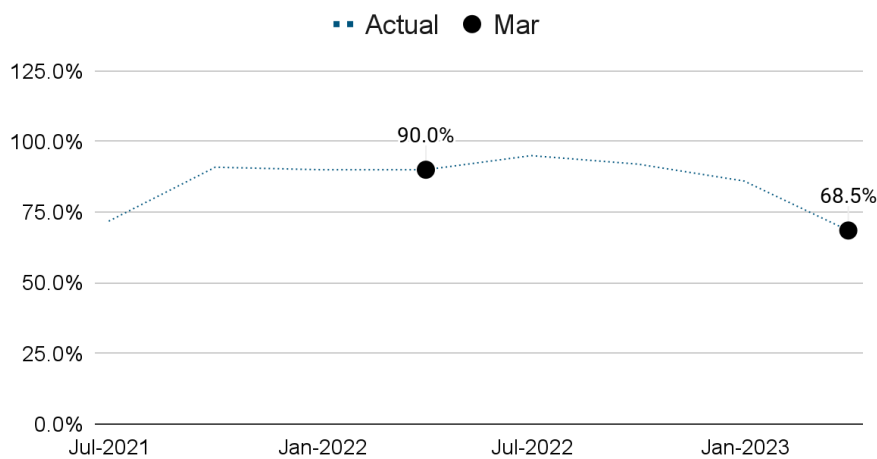
11   Tenant and Leaseholder Health and Safety Compliance

Tenant and Leaseholder Health and Safety Compliance

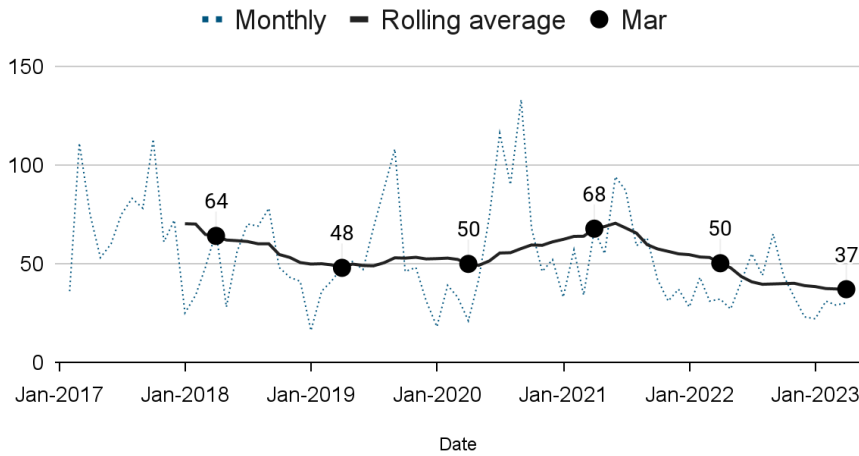Legend: •• ● Mar
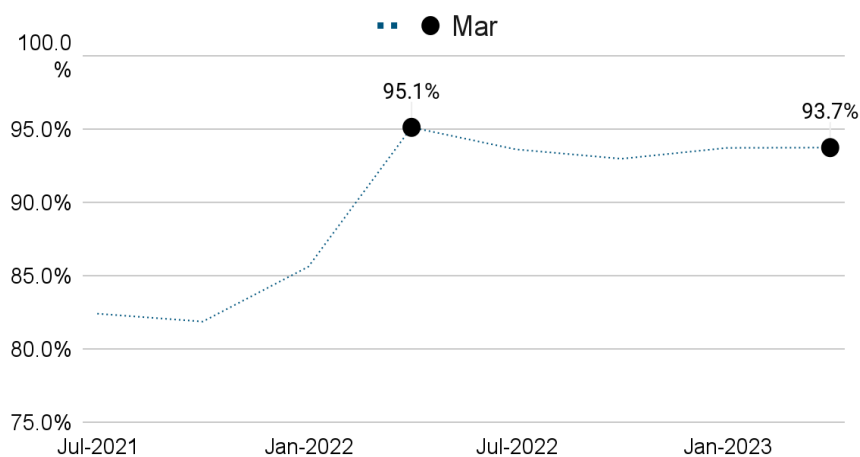
12   Planning Appeals
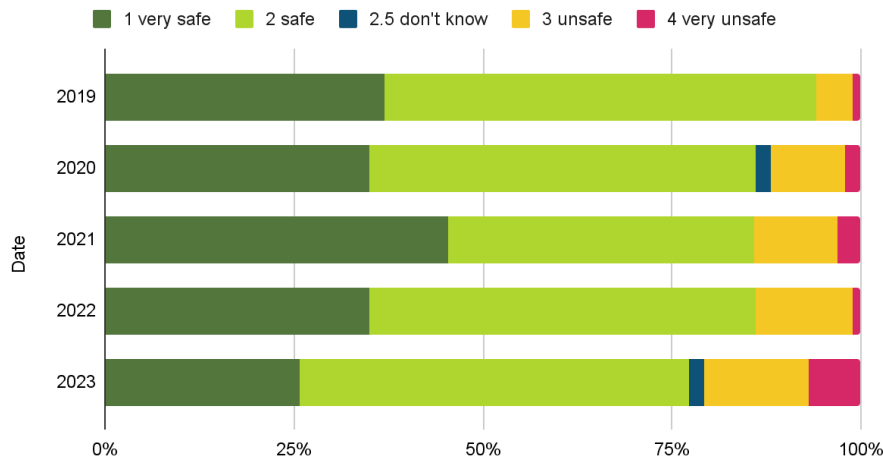
Planning Appeals

32   Number of Service requests - community Safety

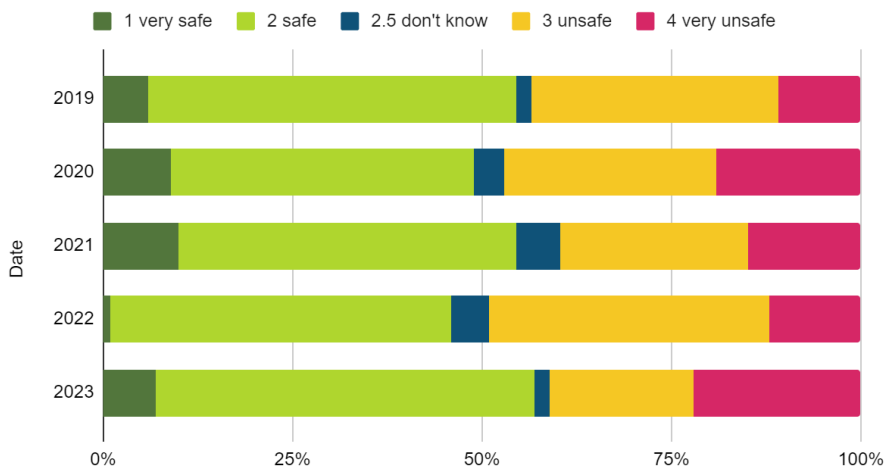## Number of Service requests - community Safety

34   Community Services Survey - Daytime

Community Services Survey - Daytime

40   Community Services Survey - Nighttime

Community Services Survey - Nighttime

Legend: 1 very safe, 2 safe, 2.5 don't know, 3 unsafe, 4 very unsafe

## 20   Percentage of randomly inspected sites which are mainly free from litter or refuseSee annex 1

Environment

24   Residents Survey - Public opinion of the Street Cleaning Service

Public opinion of the Street Cleaning Service

Legend: Very Dissatisfied, Dissatisfied, Neither, Satisfied, Very Satisfied
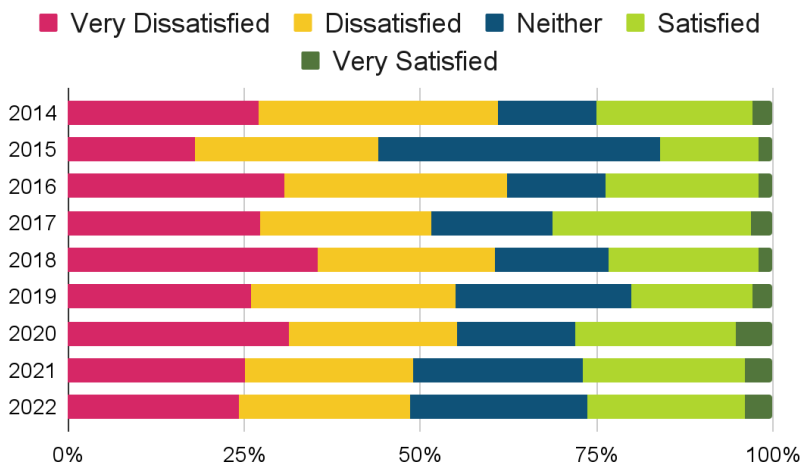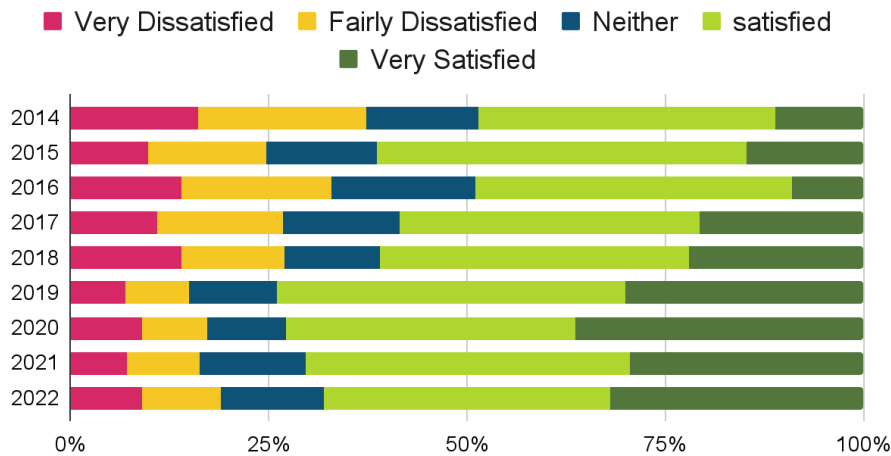
25 Public opinion of Parks and Open Spaces

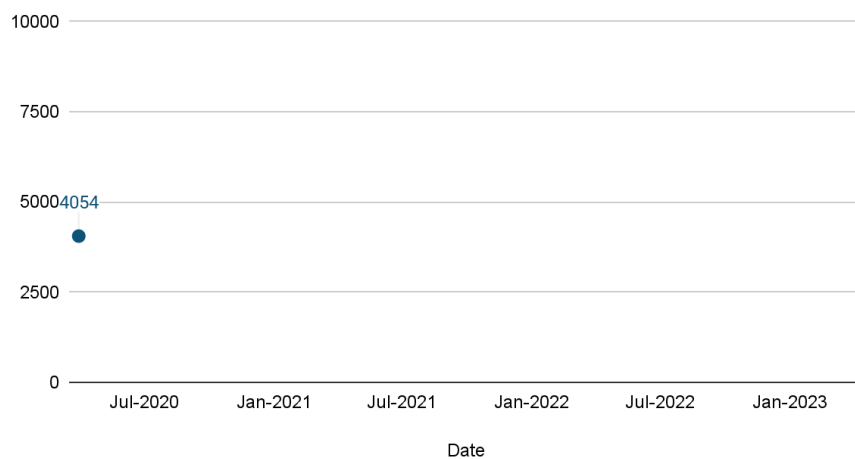Public opinion of Parks and Open Spaces
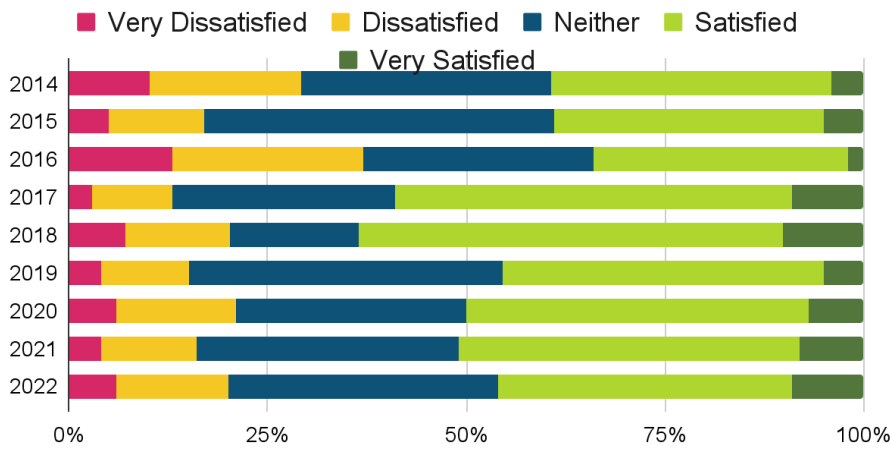
26 Public opinion of the Recycling Service

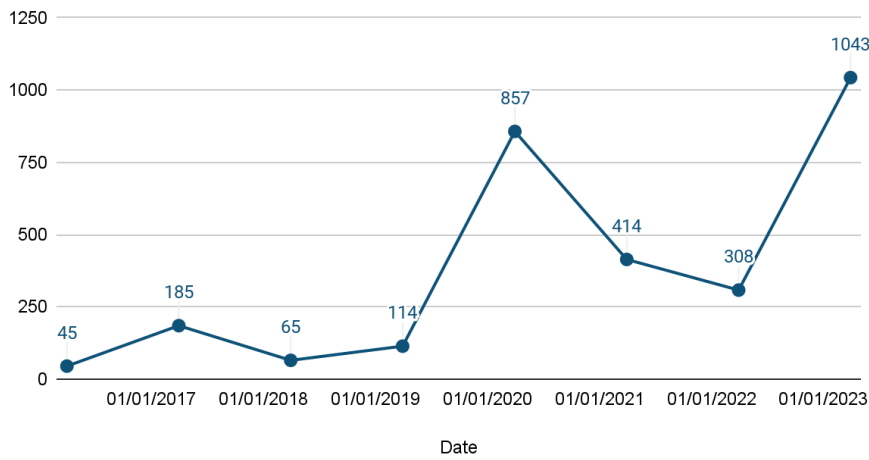Public opinion of the Recycling Service

13 TDC Greenhouse emissions
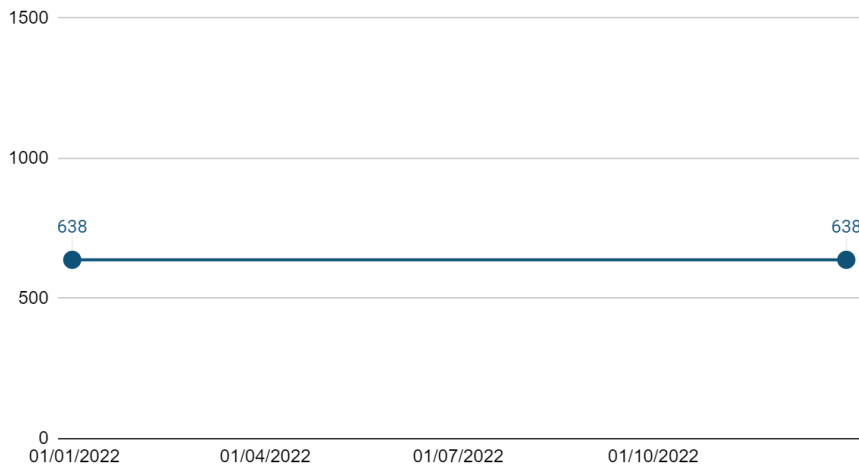
TDC Greenhouse emissions
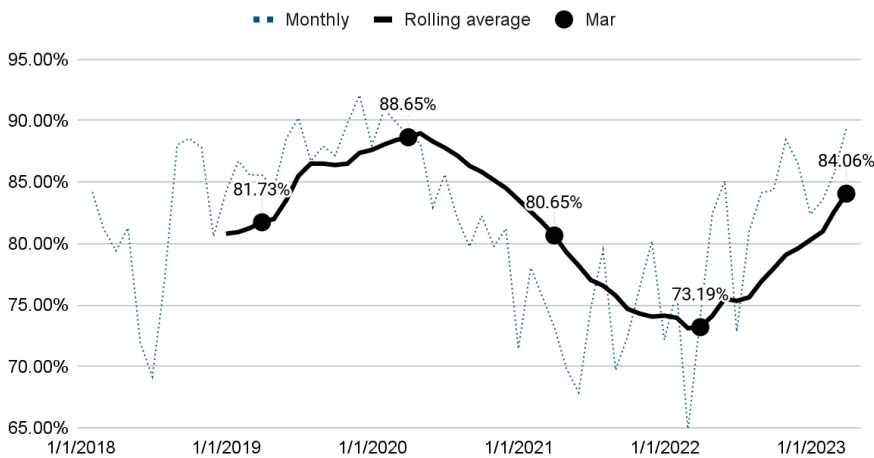
14   Trees

Trees

15   area of open spaces managed for pollinators

Areas of Open Spaces managed for pollinators
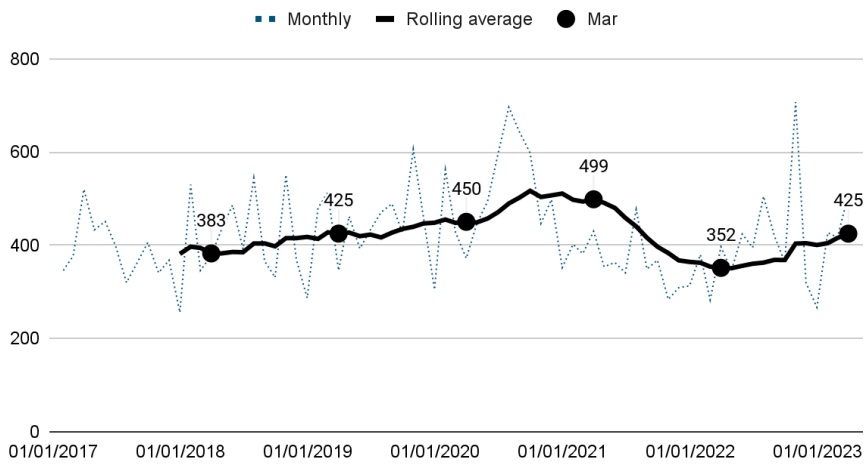

22   % response rate within timescale for all enforcement reports (Street Scene Enforcement)
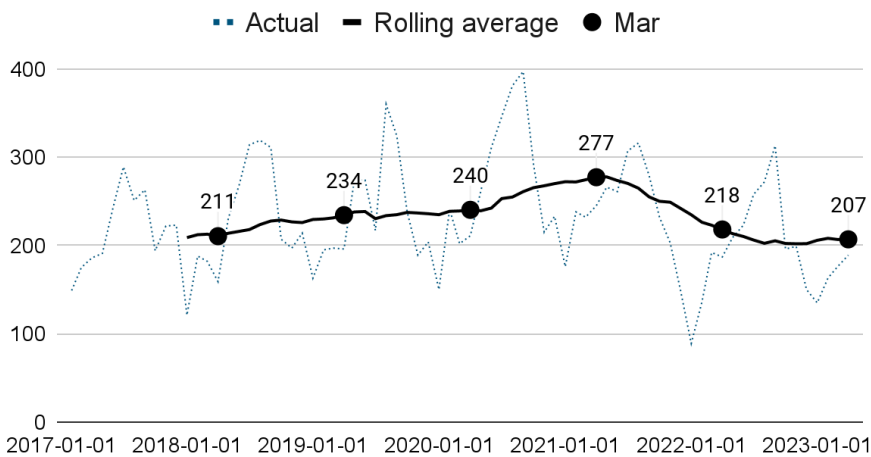
Enforcement First responses in time

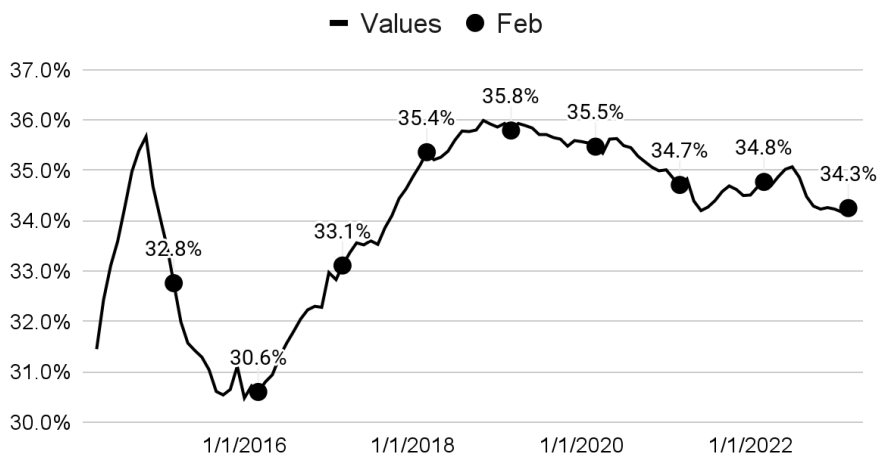## 23   Enforcement (Street Scene Enforcement)

Enforcement Actions

33   Number of Service requests - Environmental protection
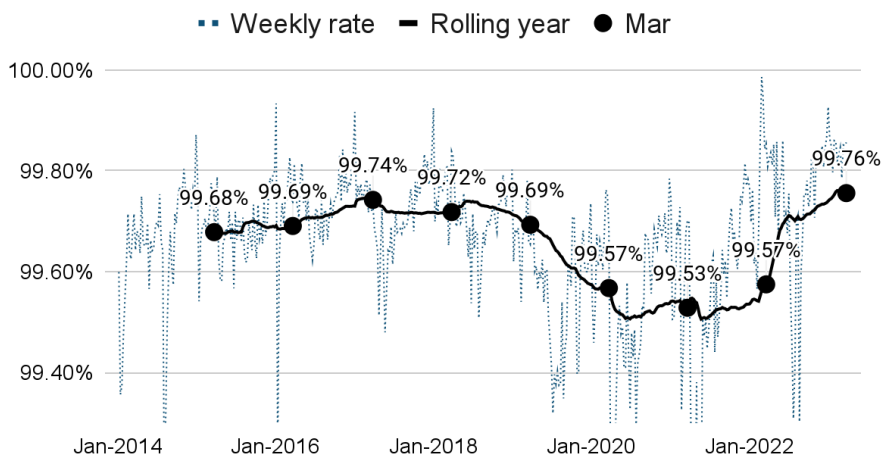
Number of Service requests - Environmental protection

18   Recycling rate

Recycling Rate

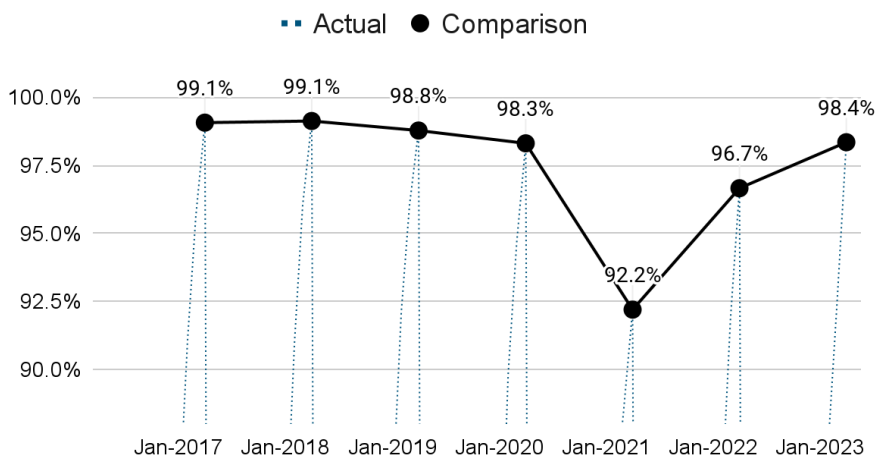## 19   % of properties where bins collected successfully

% of bins collected
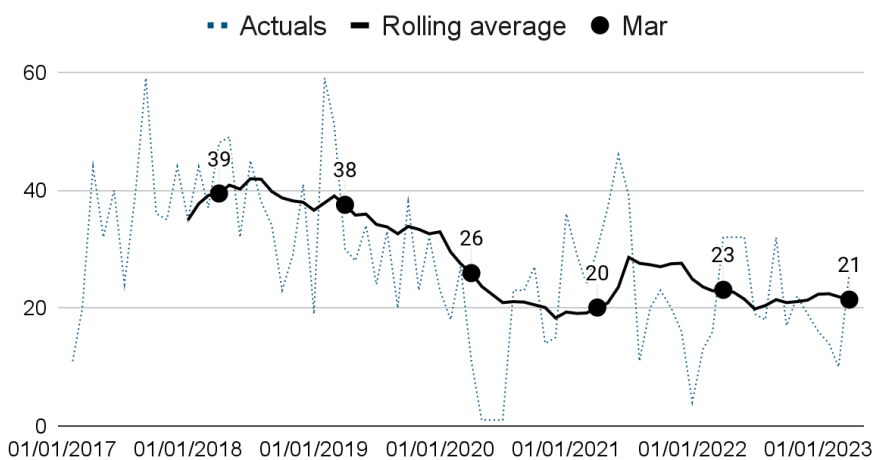

Growth

29   % Business rates collected

% Business rates collected

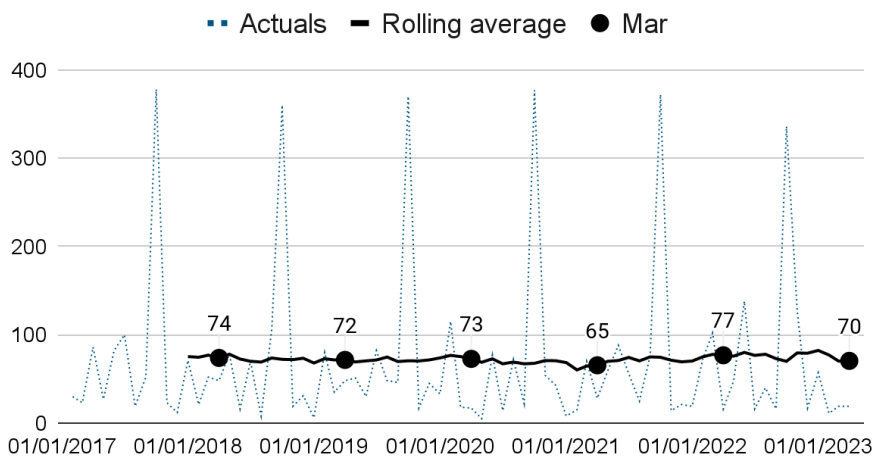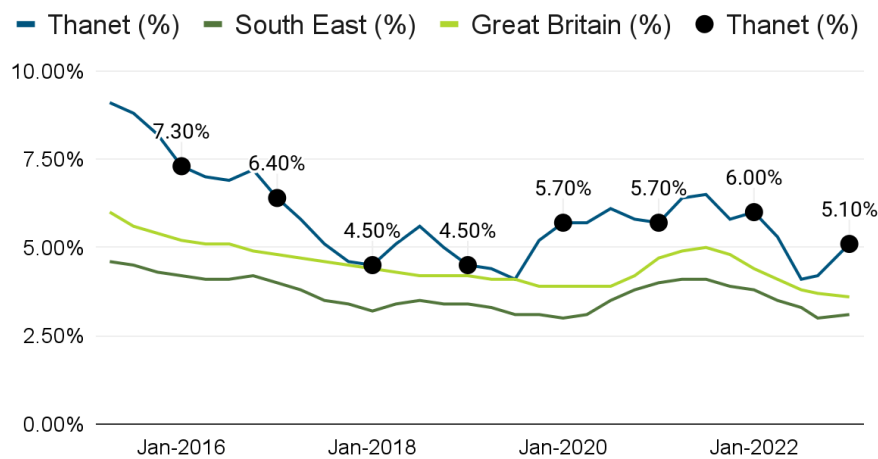## 35   Food Businesses - renewals and new business

New Food Businesses

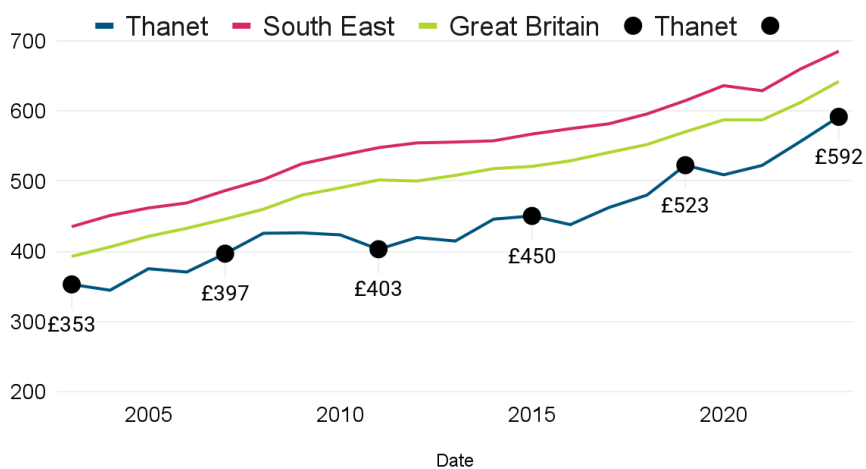## 36   Licensed Premises renewals and new licensed premises

New Licensed Premises

Actuals ···   Rolling average ▬   Mar ●
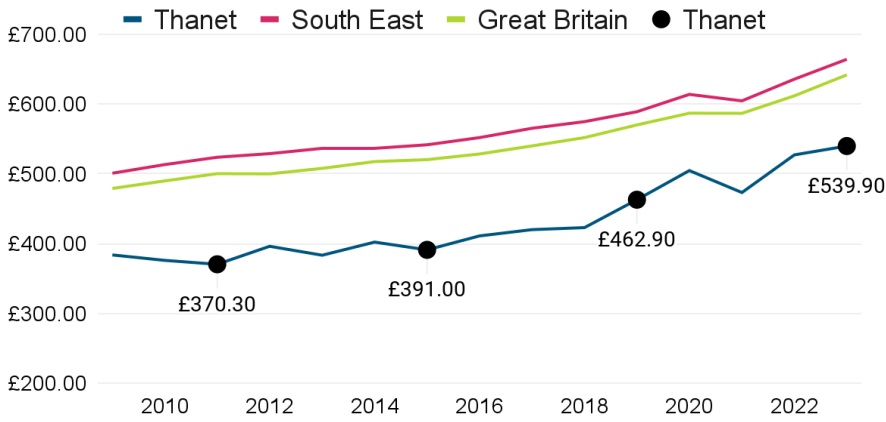

16   Unemployment

Unemployment Rate

▬ Thanet (%)   ▬ South East (%)   ▬ Great Britain (%)   ● Thanet (%)

17   Wages - Earnings by place of Residence

Wages - Earnings by place of residence

▬ Thanet   ▬ South East   ▬ Great Britain   ● Thanet   ●

38   Wages - Earnings by workplace
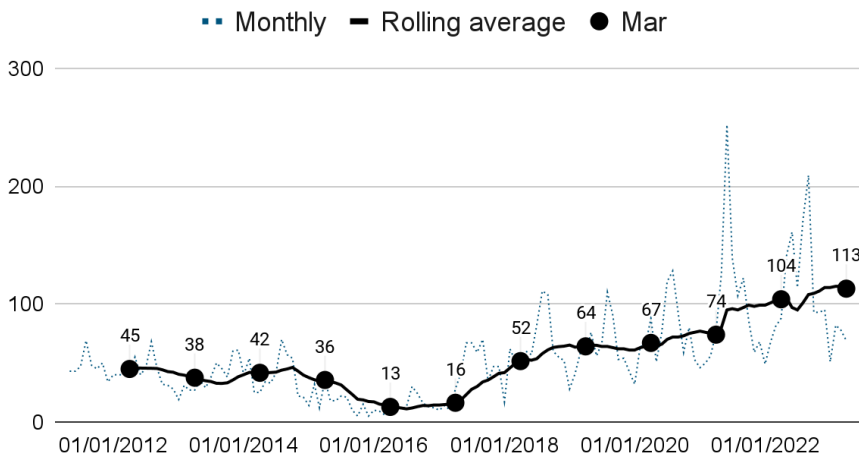
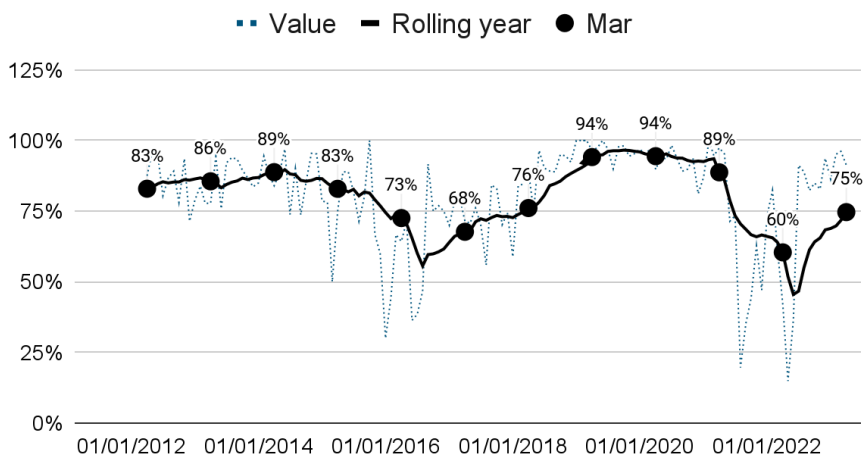Wages - Earnings by Workplace

Efficiency
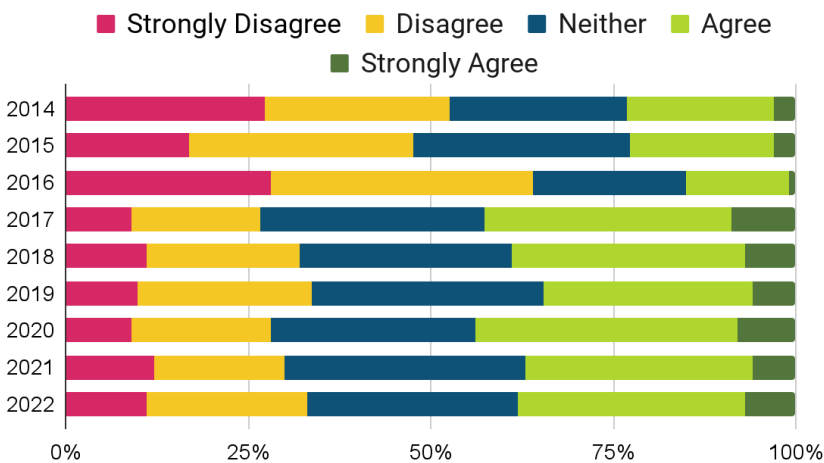
30   Complaints

Complaints

37   % of complaints processed in time

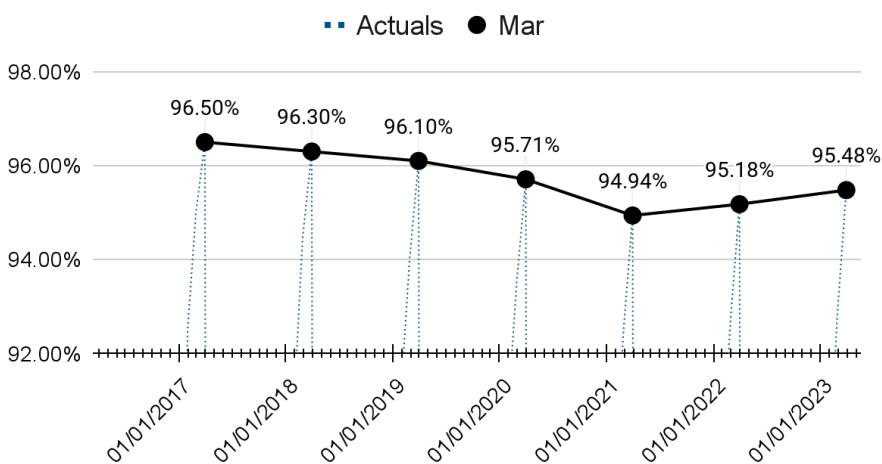% of complaints processed in time

27   Public opinion of whether the council provides Value for Money

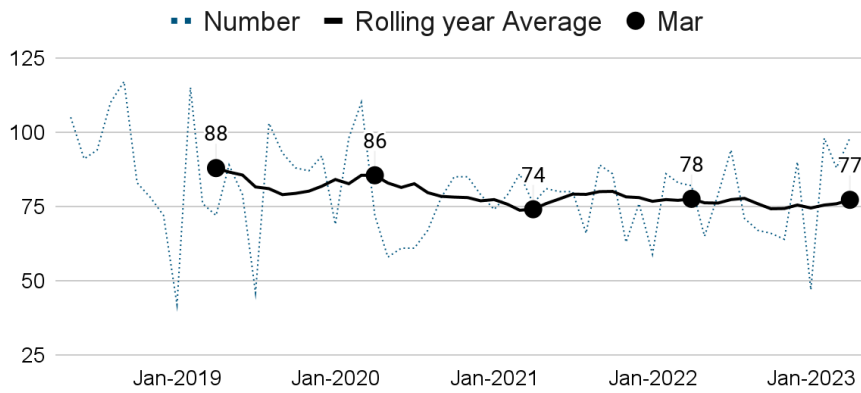Public opinion of whether the council provides value for money

28   % Council Tax collected

% Council Tax collected

31   Freedom of information Requests

Freedom of information Requests

39   % of Freedom of information Request processed in time

Freedom of information Requests processed in time